



## **Notice of Privacy Practices**

This notice describes how your medical information may be used and shared, and how you can access this information. We are required by law to provide you with this notice and to protect the privacy of your health information.

### **How We Use and Share Your Information**

- Treatment – To provide and coordinate your care.
- Payment – To bill and receive payment for services.
- Health Care Operations – To manage our practice and improve quality.
- When Required or Permitted by Law – For example, public health reporting or legal requirements.
- We will not use or share your health information for purposes not listed above without your written consent. You may revoke your permission in writing at any time.

### **Mobile Messaging with the Starfield Team**

- By providing your mobile number, you consent to receive SMS messages from Starfield Primary Care about your medical care.
- Message frequency may vary, and standard message and data rates may apply.
- You can opt out at any time by replying “STOP”, or get help by replying “HELP.”
- Your mobile number will be handled in accordance with our Privacy Policy (<https://www.starfieldprimarycare.com>).
- We do not share your mobile information with third parties for marketing purposes, and opt-in data will not be shared.

### **Your Rights**

- Access and obtain a copy of your medical records
- Request corrections to your health information
- Request restrictions on how we share your information (note: we are not required to agree)
- Request confidential communications in a specific way
- Receive an accounting of disclosures
- Receive a paper copy of this notice
- File a complaint without fear of retaliation

### **Our Duties**

- Protect your medical information
- Inform you of any breaches of your information



- Comply with the terms outlined in this notice
- Follow stricter California laws when applicable

Effective Date: 05/30/2025